

WHOLE CITY SUBMISSION

CATEGORY E

GREATER ANKARA MUNICIPALITY





Quality of life defines the subjective perception of one's own health in the socio-cultural environment that is being lived in. The main goal is to determine how satisfied is the person from his / her own physical, psychological and social mechanics and to identify how much they are uncomfortable about their personal traits, related to the existence or the lack of those aspects of their lives and to generate solutions according to those.

Quality of city life on the other hand is being stated with the objective and subjective assessment criteria that occurs during the mutual interaction of the quality of life and the quality of city life within the axis of society, economy and environment. While the based on perception values of the quality of city life, such as soundness, health, security, peace etc. build up the subjective components; the concrete values such as built environment, natural environment, area of economic and social functions build up objective components.

Individuals that live under organizations, in layers shall benefit from the potential and the opportunities that the city presents equally, balanced and at the rate of their necessities. They shall also have the opportunity to be able to participate actively in the educational, artistic, cultural, political activities and processes.



Ankara treats the “citizen rights” concept, right after the “environment rights” concept, modern and livable environment, organized urban spaces along with the fundamental rights and freedoms as an entry for the increasement of the urban life standards.

A qualified living environment and urban fabric are the results of a balanced and spatial relationship between buildings, transportation facilities and open and green areas. Types of usage, size, equipments, functions and area of services of open and green areas, specified according to their properties and partial qualities reveal their effects in the quality urban living.

Our Municipality deals with the elements such as increasement of the quality of life, building of not only the good designed residences, providing healthy drinking water or regular collection of garbage etc. that are within the concept of urban life quality so that it can be understood how the city carries out its mechanics and how it can be developed..

Ankara has been chosen as the most livable city of Turkey by the Cnbc-e Business Magazine for four years consecutively.

Considering the challenging weather conditions and vegetation, green area amount per capita has been increased from 2 m² to 18.3 m² in 17 years, 8 new recreational areas have been introduced and renewed.

In order to protect the historic fabric of the city, restoration works have been started at the Ulus Historical Town Center, a great environmental problem has been prevented with Mamak Integrated Solid Waste Facility. Greater Ankara Municipality carries out 164 social and cultural projects and a series of services that appeals to children, teenagers, handicapped, women and old people at the community centers, within the scope of "Health – Social Living and Public Welfare" that is one of the fundamental strategic aims between the years of 2012 and 2014.

Greater Ankara Municipality has developed a local administration understanding that measures the public welfare and enables them to actively participate in the administration whether with managing the decision making mechanism that has been established by the laws in the most effective way, or by the services such as Council of Disabled, Children Council, Survey Bus, Call Center that are not mandatory according to the laws and all the other works.



ENHANCEMENT OF THE NATURAL AND BUILT LANDSCAPES

As a result of the technological advancement that has increased in the last few years, increasement in the city population and working conditions getting harder; spiritual and physical exhaustion occurs with people. As a result of that exhaustion, there emerges a need for freshening and renewal which requires recreational areas.

However, natural waterfronts and green areas that are the main recreational areas are scarcely any due to the topography and climatic conditions of Ankara. Therefore Ankara, which has been found in the middle of the Anatolian peninsula at an arid environment, needs more human interference than the other capital cities of the world to protect and enhance green areas.



Previous view of Susuz Pond

Despite those disadvantages, it has been from one of our targets to create urban spaces that present both nature and the culture of the place, with ecological and cultural awareness, with the effort to bring the natural processes together with the esthetic features of the water.

Ankara needs more human interference to protect and enhance green areas.



Current view of Susuz Pond



The City of Ankara has been turned into a green city with the inner city parks, recreational areas, traffic islands, road side planting, and studies to achieve green belt besides social, economical, cultural, touristic developments in the last five years. 8 great recreational areas with the size that have reached to 1.2 million meter squares have been created in different themes, to cover the most possible age range's needs and with the greatest part to consist of green areas.

While recreational areas provide a chance to breathe and refreshing between dense residing areas at some regions, they also provide distribution of this density at the central city by being placed at the city peripheries.

While planning the recreational areas, topographic features are taken into consideration; the valleys present at the area are being formed together from the middle and the basin they form is turned into a pond. Necessary areas for indoor and outdoor sports have been constructed, community centers such as Family Life Centers and Youth Centers have been established, some of them have been constructed with a barbeque facility to enable picnicking, walking paths, observatories, theaters and performance halls have been open to service of the public at the recreational areas.

Youth Park

The first great urban park of the Capital has been designed as a location to enable sports activities to be performed by the youth during the establishment of the Republic to break the "desert" image of Ankara. While being adopted as the most imposing recreational area during the 1940s and 50s, has lost its glamour after the 70s. At the end of the 1970s the crime rate has been high and the park has become a place that the families rather avoid to pass near. People of Ankara have reorganized this park that is a heritage from their elders, by getting the required permits from the National Committee and without affecting the historical fabric. The park has become a green oxygen-rich facility that every young and old citizen can rejoice everything from science, amusements and tours to green, pool pleasure and foods. Also according to the surveys ran in the year 2010, water shows with laser are being arranged.

Recreational areas that belong to the Municipality have been placed at the different regions of the city near to the highways, city entrances and at the main traffic stems along with the valleys by taking the transportation and availability matters into consideration, pursuant to our strategy to enable all the citizens to utilize those areas.



Youth Park

Altınpark, which is an inner city recreational area that citizens can walk in safety at any time of the day while they value their time at the cafes and restaurants resided near the pond, flavors the people's daily lives each season at the populous Aydınlikevler neighborhood and Keçiören District.

With the green area and the pond that constitutes the 85% of the 640.000 m² area Altınpark has been designed as an island in the middle of a pond to both increase the usable waterfront and decrease the water to be used. Forestation that enables to walk under shady paths during the summer has been focused on, while the lawn has been attentive to be less.



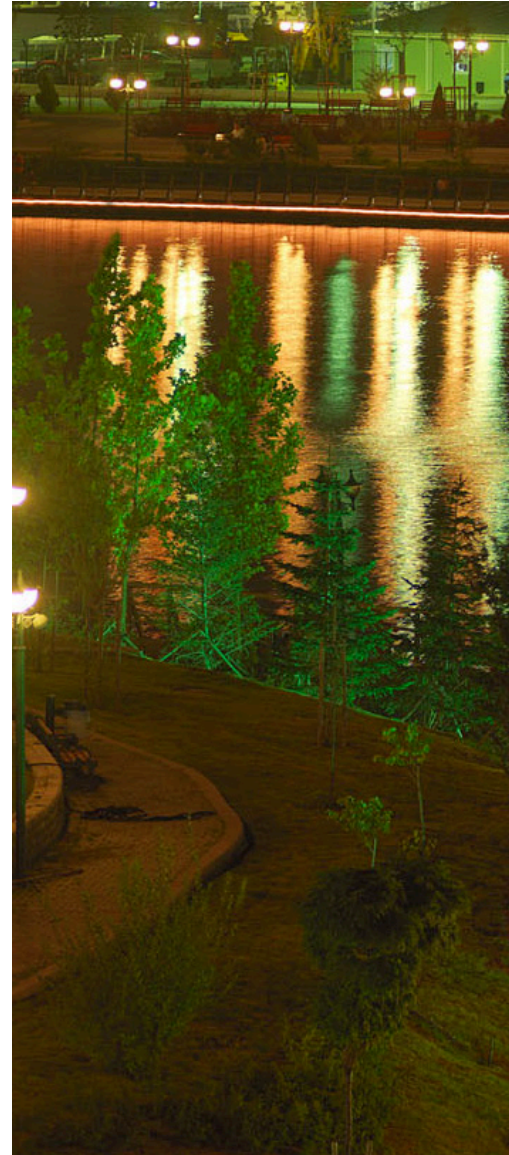
green area and the pond that
constitutes the
85% of the 640.000 m² area



Altınpark

Göksu Park is constructed by excavation, filling and expansion with additional areas of the natural but unkempt Susuz Pond due to the distance from the city center and the lack of constructions nearby. The park has been built on an area of 550.000 m² in 2003. During the Project Implementation, the connection between the reed bed and the land has been cut and the animals living at the reed bed have been provided a protected area. By executing mechanical cleaning at the waterfront and excavating 2 – 2,5 m, a rise of 15% at the water surface has been insured.

The 99% of the trees at the area are planted later on. The park has a total green area of 250.200 m² and 98.700 trees, shrubs and bushes have been planted on this area.



Göksu Park



Susuz Pond that gives life to Göksu Park with 70 thousand leafed and bush plants ornamenting it, provides a home to hundreds of aquatic birds with the Bio-sphere within.



Formerly designed as residing area, Harikalar Diyarı with an area of 1.2 million meter squares have been finalized as one half consisting of green areas and a quarter consisting of walking paths and pond. The park does not only have the title to be a great green area, it also allows citizens to carry out cultural and social activities with the family center built. There is also a rehabilitation center and a swimming pool for the handicapped at the park.

The most characteristic feature that separates Harikalar Diyarı recreation center from the others is, the “Tale Island” built only for kids. A place that appear in their dreams where children can run freely and play with the tale characters, let themselves go freely to the tale world. The island has 178 models of tale figures and children can watch their best cartoons at the 12 cinema halls.

Recreational area built on a muddy, arid and unprovided of vegetation site that has nearly turned into a desert has been planted with 70 thousand tall trees, 500 thousand shrubs and millions of flowers. Furthermore, this area that was disadvantaged in terms of cultural and social activities has

been a significant project that has a positive effect on society with the factors of the welfare of the public of the region, increasement of the quality of life and establishing healthy living conditions as the landscaping area built for this region.



The most characteristic feature that separates Harikalar Diyarı recreation center from the others is, the “Tale Island” built only for kids.





Mogan Park that surrounds the Gölbaşı Mogan Pond along with the Göksu Park, has been recognized as one of the best examples of preservation and development of the natural landscaping with the works that have been undertaken. It is possible to encounter many rare or about to become extinct bird species that prefer the periphery of Mogan Pond.

For this reason, "Nature Park" and "Bird Observatory" have been constructed in order to provide a safe place during the incubation and breeding seasons for the those birds that are about to become extinct. Without harming the reed field, a wooden walking path that is 1.3 km long have been constructed to provide pedestrian access to here.

Moreover, a special glasshouse has been set for the 'love flower' that grows only in Ankara Gölbaşı in the world and is about to become extinct, so the natural life was preserved.



Barındır Dam site, which has provided the drinking water for Ankara for a long time, has become a kennel area after becoming insufficient to meet the demands in due course. The area has earned a brand new appearance as a fruit of deliberative interventions and arrangement that has been prepared with attentiveness and rigor.

With the park that has been named as Mavi (Blue) Pond, the east side of the city has also gained a real recreation, amusement, outing and picnic location. The pond periphery that contains 6.5 million m³ water has been planted with over 35 thousand seasonal plants, over 10 thousand various types of trees and over 11 thousand seedlings from the shrubbery family.

50th Year Anniversary Park

Park has been built in 1973 due to the 50. Anniversary of the establishment of the Republic, but has lost its functionality over time and became a place where families avoid to visit with their children has been renewed by the Greater Ankara Municipality

in the year 2009. The park that is located at the hill that the metropolitans call "Çamlık (Piney)" has a bird's eye view over the city due to its position and it is being named as the "View Terrace of the Capital City".



The lawn mowed from parks, gardens, road sides and crossroads and the shrubs and trees that are pruned along with nearly all the fallen leaves during fall have been blended with soil after being processed through a special cutting machine. On this opportunity, the mineral level of the soil is being increased and this enriched humus soil is being used at landscaping areas to be made and at the newly planted tree cavities to accelerate the growth of the trees and to increase the area quality. The remaining lawn waste is being taken by the breeders in order to feed animals.

Not only the recreational areas but also the inner city neighborhood parks, traffic islands, crossroads and road sides have been greened and the enlarging of the green areas is taken care of with great attention. In Ankara, 292 parks and gardens have been built during the years 1994 – 2010 and 87.332 tall trees and 1.2 million shrubs have been planted in 2011. So far, the green area per capita is raised from 17.2 m² (at the beginning of the year 2011) to 18.3 m². Even though the population is increasing, the raise with the green areas per capita makes Ankara even a greener capital day by day. Furthermore, in order to preserve green areas 2.35 million trees and shrubs have been maintained in 2011.

Frequency and continuousness, the most significant indicators of the visitors' satisfaction are being monitored. Especially the weekend census during the spring and summer months indicates that an average of 250 thousand people daily use the recreational areas that are created by the Municipality.

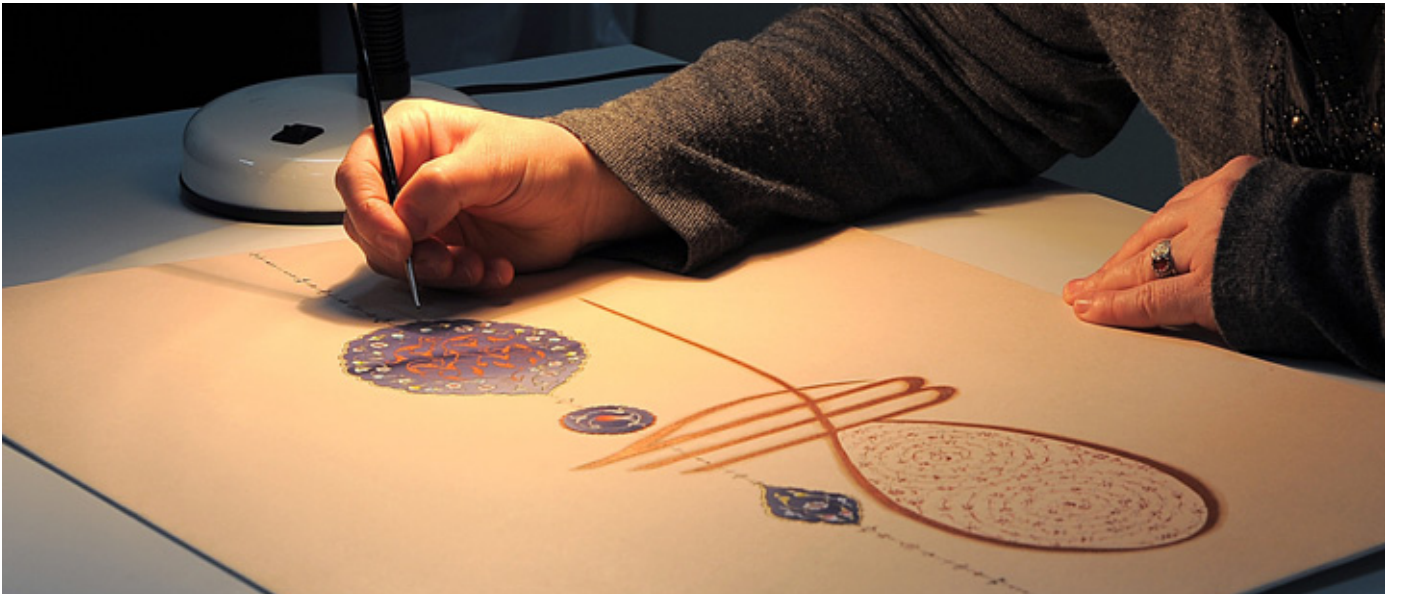


ART CULTURE & HERITAGE

In society, on the purpose of contributing to maintenance and improvement of culture, art and promoting sense of aesthetic and cultural assets, equipping our women with new knowledge and skills in order to have a profession, strengthen family economies, acquiring to our women the habit of living together and working planned, consolidating the friendship, solidarity and trust in society, ensuring the efficient use of leisure times, with slogan "every home will have a workshop", Municipal Handcraft and Vocational Courses (BELMEK) were founded.

During the 2011 course term, BELMEK arranged handcraft and vocational courses with 436 master trainers at 6 main centers and 154 course place over the 31 branches. Courses allow development of the citizens from all ages in terms of both cultural and artistic and, profession. Especially, the basic elements of our traditional culture, calligraphy, marbling, pottery, miniature, gilding, embroidery were taught in that courses also provide the survival these traditional artistic areas. As well as all these studies, Our Municipality has art groups carry out the activities on the branches of traditional performing arts and music. Turkish Folk Music Chorus, Turkish Art Music Choir, Puppet, Hacivat, Karagöz shadow plays, meddah, light comedy groups are some of these. In order to

preserve the cultural heritage in centers for family consulting, elderly, youth, women, disabled and adults choirs are formed, and artists are grown. We raise the awareness of our members in all centers for family consulting about the history and cultural geography by having trips to historical places in Ankara. In addition, in these centers, organized concerts, exhibitions, etc. activities on the occasion of special days and weeks; allow our people's interest about and respect for our historical values to keep alive.



Traditional arts are supported by our municipality as well as modern arts and artists. Two art galleries that belong to our municipality are assigned to the demanding artists freely.

Via Neighbourhood Fests Project, stage performances, acrobatic shows and several festivals are organized 103 day of a year at two districts of the city; at least. By these festivals, access of the citizens to the cultural activities is provided. Besides; at Great Ankara Festival; that receives 200 thousand visitors every year and lasts for 10 days, public concerts, amusement

tracks, acrobatics, music and stage performances which are performed by various artists coming from all around the world were arranged. The citizens show intense interest to the cultural activities such as stage plays, concerts, exhibitions and traditional art performances which are arranged through the year.



ART CULTURE & HERITAGE

Via Ulus Historical City Center Restoration project; three millennial history of Ankara is come into the view. As a result of the studies within the scope of this project -especially the restorations of old historical town center, Hacı Bayram Veli Mosque; that is labeled as spiritual center of the city and its vicinity- the historical town center is revived. The mosque is next to the Augustus Temple; which is built between the years 1420 -1450.

One of the main purposes of our municipality is the restoration of these territory in order to have a more historical and prestigious town center. After Ankara was introduced as the capital city of Turkey, Ulus become a commercial center. In this territory; there are 30,000 independent business units most of which are in the bazaar or the public house. The restoration project is Ulus-oriented and comprises Youth Park in the south,

Roman bath and Atıfbey Crossroad in the northwest and Ankara Castle and Hacı Bayram Veli Mosque in the east. 12,000 people visit Hacı Bayram Veli Mosque each day. Also, 5,000 local and foreign tourists visit Augustus Tapınağı each day. When we add 20,000 commercial firms and public building which exists in the zone, daily population density adds up to 47,000 - 50,000.



Restored Old Ankara Houses

Interest of public towards art, history, and culture is enhanced by cultural services that is accessible to everyone such as organized festivals, regional festivals, cultural activities; historical fabric protection oriented restoration activities which is initiated aiming to improve sense of belonging to city and ; traditional art oriented courses and activities. Personal development programs which avoid people from stereotyping but focus on learning together and not putting somebody away from public arouse in centers for family consulting, effect half an million people.

Everybody from different parts of the society benefit these service units which are at the level of district and quarter without exposed to any discrimination and it enables people to socialize and integration.

Community Centers	Number of Members in 2011
Care Centers for Elderly	34.108
Family Life Centers (in 7 districts)	141.200
Women Clubs (in 19 quarters)	55.059
Youth Centers (in 15 quarters)	107.628
Children Clubs (in 21 quarters)	148.204
Self-Access Centre	2.483
Center For the Children Working in the Streets of Ankara	985
Center for Handicapped People	20.277

Services Provided at Centers
Counseling and physico-social support
Painting, computer, diction, art and folk music courses
Instrument with three double strings, oud, guitar, reed flute, piano, tambourine, goblet drum, courses
Knowledge based training and awareness raising seminars
Folk dances, theatre and handcraft courses
Table tennis, billiard, mini golf, air hockey, table football
Step, aerobic and swimming and condition
Football, handball, basketball
Chess

ENVIRONMENTAL BEST PRACTICES

One of the most important successes of Greater Ankara Municipality regarding environment in last 10 years is definitely about the solid waste disposal. Municipality administration has realized the Solid Waste Management Project in order to reevaluate the solid waste -formerly been tried to solve with wild landfill area method- and transform it to energy.

The project produced a sustainable and innovative solution about the disposal of the solid waste which caused a huge problem, also it transformed the land to an industrial park and agricultural land which enhances the prosperity and life quality of local people.

The quality of air inhaled and life quality have been improved in this area and it has become an attraction center for investors. Right after the establishment of the facility, where once people do not even want to pass aside Mamak scrapheap area due to bad stench and various risks, constructions of shopping centers of world's leading companies such as Metro and IKEA and Nata Vega Shopping and Life Center on 450 thousand m2 area are the most significant indicators of this improvement. In other words in the old times even the passing cars have been effected from the garbage driven away with the wind, today large residential investments are showing up in the area.

In our city which 4000-4500 tons of waste is collected daily, such a big integrated plant that contains units such as waste parsing, production of energy and compost from biowaste, recycling of plastic materials, recycling of earth moving waste,

treatment of dangerous and medical waste and electrical energy production and have cost 75M \$ has been established with build operate transfer model in cooperation with local administration and private sector without any expenditure from Greater Municipality budget.



Previous view of Mamak landfill

With this project carried out by Greater Ankara Municipality, our city has been freed from Mamak scrapheap stench, greenhouse effect caused by methane which is 21 times more harmful than carbon dioxide and waste water probable to drain into underground water.



Mamak solid waste facility



The gases gathered in the storage area where million tons of waste in 25 years, collected with vertically and horizontally established pipe system and also the gases produced with anaerobic fermentation are transformed into 31 MW/h of electrical energy. In this way 2.25% of Ankara's daily electrical need is being satisfied and in the future it is aimed to increase it to 8%.

The heat produced during the energy production is used for heating the greenhouses which make tomato, strawberry and microalgae production without any need for fossil fuels. In addition to this, carbon dioxide which is produced during the growth of the plants is injected into the greenhouse and is removed by photosynthesis of the plants. With the greenhouse project which is started with soilless agriculture technique, 40 tons of hormone – free tomato and over 25 tons of strawberries are produced per annum.

In the waste separation unit, glass, metal, plastic, paper and composite materials are recycled and retrieved, organic waste such as vegetable and fruit waste gets into digestion unit and inert materials are used as compost. Also inert materials

taken from gasification – combustion – RDF units are used in briquette and road construction. Moreover, earth movement waste is broken by the breakers and re - used as stone and crushed stone.





With the disposal of the Mamak scrapheap that poses a great threat to both the environment and the public health for over years, the region is now both turned into an industrial park and an agriculture area, and the region with over 500 thousand citizens living is transformed into a healthy living area for its occupants.

While the discussions about how to manage the recycling of the solid waste and how to close the wild landfill areas are still continuing, our Municipality has showed a courage that no other local administration would show and with the public's support, led the establishment of this facility that sets an example to the whole country. The success that is achieved has been modeled by other cities in Turkey and similar facilities have been established / designed in Konya, Adana, Bursa Trabzon and Rize cities. By this way, this achievement in Ankara has been generalized to be implemented in other cities. In addition to this, facilities have been visited by over 14 thousand people, a thousand of them being foreigners, only in the year 2011. In order to inform the citizens about the collection of garbage and raise awareness regarding the recycling facility, introductory materials are being presented at the billboards and educational activities are being arranged at schools. Providing hot water to the houses in Mamak county with the waste heat that emerges from the electricity production unit and thus reducing the natural gas usage studies have been commenced.

The Wastewater Treatment Facility that has been built by taking the topographical structure of Ankara into consideration, without the necessity of any pumping power, enabling all the wastewaters to reach the facility with their own acceleration through the pipes, meets the 80 % of the its energy by turning the biogas that comes out from the digestion tanks into electric energy.

Constant air quality measurements are being conducted at 4 different points of the city in order to monitor the air that the public is breathing in Ankara. With the transformation of the fuel being used at the vast majority of the houses into natural gas, the busses that are in the Greater Ankara Municipality public transportation network have been changed with the ones that have CNG type of fuel in order to reduce their gas emissions. Moreover, Greater Ankara Municipality has been a pioneer among other municipalities to place a hundred orders of new Renault Fluence electrical passenger vehicles that are being presented for sale for the first time.



COMMUNITY PARTICIPATION AND EMPOWERMENT

Greater Ankara Municipality has developed a local management mentality that feels the pulse of the public both by operating decision making procedures determined by the law in the most effective way and services that are not obligatory in the law, such as the Council of Disabled, Children Council, Survey Bus and Call Center.

In this way, children, adolescents and adults, professional chambers and non-governmental organizations have been able to participate in the city administration and they have had their opinions and suggestions assessed on the betterment and/or enhancement of the services that they consider as problematic.

Institutional structures and cooperation examples mentioned are listed below:

Municipal Council is a general decision making organ which is elected by the general vote of the public. Mayor that is elected by direct vote of the public, presides the Municipal Council. Council members which received the highest vote in the County Municipalities appear in city - wide Municipal Council according to the population density of the counties. Municipal Council stands out as the mechanisms that the public representatives are the direct decision makers. The decisions taken by the Municipal Council are made transparent by being published regularly every month in Municipality's web site.

The structure of the Municipal Committee that carries out the decision making about real estate properties sales, rental and designation, nationalization and informing the Municipal Council after analyzing the budget and final accounts, has been civilized. In this context, under the presidency of the Mayor or his/her deputy, Municipal Council members take part outnumbering in the Municipal Committee which consists of General Secretary and managers of administrative units. The civil will has been included in the executive power of the Municipality.



Ankara Civic Council, which has been established in order to put the civil will into decision making position by providing direct participation to the city administration, has started to gain a seat in the city administration by the suggestive decisions taken.

Due to the near finalization of localization, it is necessary to submit the taken decisions to the approval of Municipal Council, but in order to avoid the violation of the civil will the suggestive decisions submitted by Civic Council are accepted as they are. In the work groups established under the roof

of the Council, chambers of commerce and crafts, trade associations, neighborhood mukhtars, universities, federation and confederation representatives, syndicates, foundations and non – governmental organizations take place and administrate the Council.

Children Council has been established in order to make the children of Ankara express their problems and demands and participate in the solution of their problems; learn the spiritual and moral values of the country that they live in and look to their future with confidence. Children Council has taken and

implemented some decisions such as printing “Çocukça” and “Çocukların Ankarası” magazines and pamphlets in Braille alphabet, making petitions to TV channels in order to demand documentaries on energy consumption to be broadcasted on televisions.



During a commission meeting of children council

Council of Disabled with the slogan “Council without Handicaps” in the Civic Council, encourages the agencies and institutes in order to defend the rights of the handicapped and generalize the related services. Greater Ankara Municipality provides cleaning maintenance services at home to 30 thousand handicapped people. In order to guarantee the continuity of those services, it has been taken under the guarantee of this council by taking it out of political initiative.



Training and technology center for visually impaired people

The citizens may appeal to “Alo 153” Blue Desk support line 7/24 by telephone or e-mail. In 2011, 4582 of 4726 knowledge acquisitions have been answered and 10 have been forwarded to related institutions. For 124.980 calls by telephone and e-mail, all have been answered and the solutions have been produced for 104.908 of them.

Again in 2011, referendums have been made in 10 different subjects by mobile survey vehicles and the web sites. In one of those referendums, the subject of pedestrianisation of one of the important avenues of Ankara has been asked to the citizens and tradesmen which live on that avenue, due to the negative results of the referendum the project has been abandoned. In another poll, lighted water show has been started to be presented in Gençlik Park with the approval of the citizens. In order to ease the access the local administration and operations for the citizens, public relations counters in every unit in the new service building have started to operate.

As mentioned in details in the previous chapters, in the Community Centers, citizens are able to reach directly, transmit complaints and suggestions directly in county and local levels, benefit all the services without any discrimination. Also it enables the integration and adaptation among people. These centers are both social fields and educational and cultural centers. With the organized courses, personal skills of the citizens are developed and arts as cultural heritages are kept alive.

815 news and 568 announcements have been published in order to inform the citizens about the services and works. The web site of the Municipality that contains all publications, council decisions and announcements to inform the citizens is receiving 187 thousand single clicks per week.



The protocols made with universities, professional chambers and public institutions are important in order to make the local services with civil participation. In this context, with the protocol with Gazi University in order to satisfy the need for intermediate staff in the industrial zones, the citizens might attend the 3-month courses given in Gazi University classrooms by instructors in 8 departments and 154 branches for free. In addition to this, according to our Municipality's goal to be the second industrialized city of Turkey, by making protocols with 7 of the 8 organized industrial zones, infrastructural renewal of industrial zones has been started in exchange for 30 thousand new employment.

Festivals and free public amusements have been organized in order to make the Ankara citizens of all branches spend good time. Greater Ankara Municipality has organized the 5th Grand Ankara Festival this year, including the Shopping Festival in cooperation with Ankara Chamber of Commerce. Thousands of Ankara citizens young and old alike enjoyed hundreds of activities organized with public and civil support and economical shopping.

Being elected four times in a row is the most important indicator for Mayor of how the citizens are pleased with the provided services. In this success, being open to society's consultancy and assessing every idea and opinion and shaping the service supply according to it have great shares.



Public opinion surveys

HEALTHY LIFESTYLE

General health services are provided by the central government in Turkey. However, our Municipality creates very important distinctive projects regarding the supporting health services issue. Within this scope; psycho-social support, physical therapy, sheltering for patients and patient's relatives coming from outer city, patient transportation along with funeral services facilities are available and educational programs regarding family consultation, health of the mother and the infant, bad habits are being organized. Opportunity to participate in the cultural activities are being presented to all the citizens with neighborhood level events, sheltering need that arises due to the rapid increase in population, especially in the slum areas are met by Urban Regeneration Project.





According to the strategic goal for preserving the social balance and supporting low - income citizens in the city, food and cleaning supplies have been aided to 143 thousand indigent families in 2011. 60 thousand students have been aided with boots, coats and stationary aid.

In Ankara where lifelong learning concept is internalized and implemented as divided by two as professional and technical education every year 20 thousand people attend the courses organized by our Municipality and have a job. In order to reduce alcohol consumption, it is banned to consume alcohol in the parks; a rehabilitation center is established for substance users and assigned to AMATEM.

In 1992 there are over 5000 children that worked on the streets, by cooperation with ILO "Center For the Children Working in the Streets" has been opened and in 2011 the number fell to 985. The Center provides social opportunities to children and also by cooperating with families and schools it has been achieved that the children have returned to the schools where they belong. After the establishment of the Center, adolescents that were supported for various trainings have been accepted to many universities including the faculties of fine arts and conservatory and their lives have followed a very different way.

In the results of the researches done by the Parliament, Ankara has the lowest crime rate among other Greater Municipalities. The projects carried out by the Municipality and vital supports have big roles in reducing the crime rates and making Ankara a safer place in the eyes of the citizens.



Instrument courses at Center For the Children Working in the Streets

According to the strategic goal for preventing unemployment and taking every required precaution, a trade center for the handicapped has been established, infrastructural renewal of organized industrial zones has been commenced in exchange for 30 thousand people to be employed and also technical training courses have been opened in cooperation with the university in order to satisfy the need of the industry for intermediate staff. 9862 citizens have benefited from these trainings for free in 2011.

Guest houses named "Haven House" have been opened by our Municipality in order to satisfy the sheltering needs of people which come to Ankara especially for their long term treatment such as cancer. In 2011 14.145 people have benefited from

"Haven House" and amusement nights are being organized. Those nights are organized by our members who take instrument lessons in our Care Centers for Elderly. This is a good practice for both volunteering and active aging.



There are 3000 CNG fueled buses being used with the inner city transportation and the developing west, north west and north stems of the city will be included into the railed system network with the 24 km extension and 44 km as extension to the tube lines in both lines. Along with the necessary precautions taken with the public transportation in order to allow handicapped access, 12 special lift vehicles have been assigned for their arrival to the community centers. To increase elderly people's mobility, they are given free pass cards for the public transportation during the hours 09:30 – 16:00. There is patient transportation services being offered for dialysis patients and funeral services are given for every citizen.

Dikmen Valley region that is only a few kilometers from the city center, has become one of the dense squatting zones with the dramatically increasing population after 1980s. To the end that rehabilitating the area, introducing more livable residences to the citizens that reside at the area and by doing that, increasing their quality of life; a five staged, grand urban regeneration project and a recreational area project have been actualized in 1995. The slum houses that have been built on hillsides though the 5 km long valley and the valley bottom, that encounter occasional floods, with unhealthy conditions have been demolished after reaching a settlement with each and every one of the region's people and they have been given new and modern residences with higher standard of life.

During the rehabilitation process of the area, a great recreational area with green areas intensive has been designed and, while constructing new and modern domiciles in coordination with the private sector, our Municipality on the other hand has finalized the landscaping works in order to increase the region's land quality. This Project has been an example model for Turkey and contributed to the legislation of the Urban Regeneration Project law in Turkey. Right now there are many projects being actualized that provide modern and healthy living spaces to people, particularly the Northern Ankara Gate Urban Regeneration Project that 80 thousand people are projected to live in.

There are sports areas established at the recreational areas, parks and community centers and the chance of condition and sport is provided with the running tracks and gymnastic equipments.





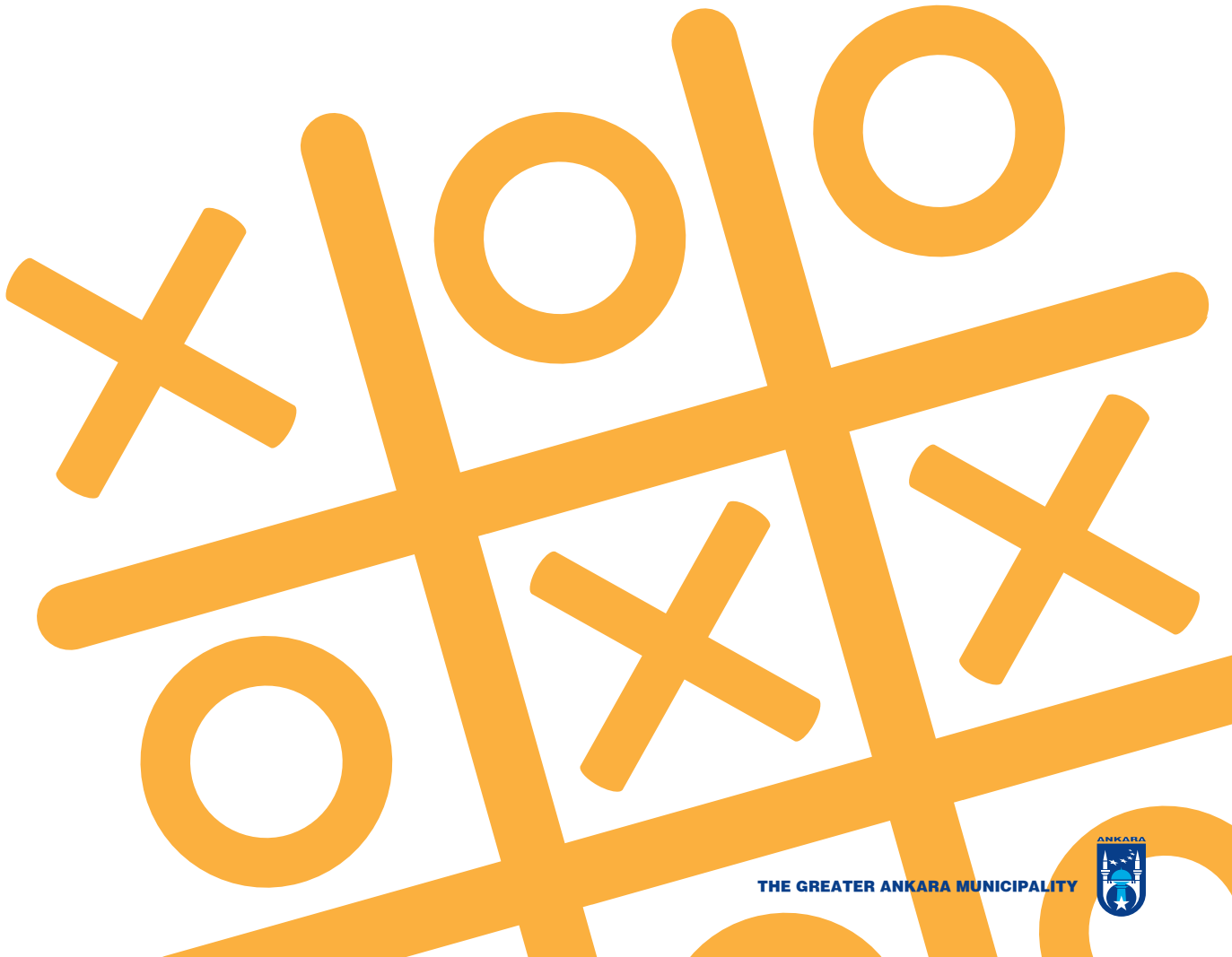
STRATEGIC PLANNING

In Turkey, according to laws and regulations, local administrations prepare their strategic plans in 3 steps for 5 years as mentioned below. However, our Municipality has determined performance indicators and activities not for 5 years but 13 years.

In addition to this, in a way that will cause no harm on natural and human resources and provide optimal benefit and social economic and cultural development, 1/25.000 scaled 2023 Capital City Land Use Plan which aims preservation and use balance and orientate the urbanization has been prepared.



In the Greater Ankara Municipality strategic plan preparation process, goals and strategies in sectoral basis from 2007 – 2013 Ninth National Development Plan have been included, and governmental program has been considered. Thus strategic plan will be consistent with higher level plans.



Factors related to planning and urbanization, social – economic structure, administrative structure, education, healthcare, transportation and traffic, culture, tourism, environmental problems and natural resources, development and economic sectors and civil defense have been included in the study field of strategic plan.

Even though our Municipality is not directly responsible in all of those study fields, it allows supportive and encouraging activities for central government in healthcare and education subjects.

The prepared strategic plan must certainly pass through the Greater Ankara Municipal Council. In this way both supervision and public approval have been obtained. In addition to this every year activity reports of all units and strategic plan are published on the web page and it eases supervision.

Strategic goals and aims determined in order to fully accord with strategic plans have been traceable by also being defined in activity reports. Public opinion surveys have been done regarding some activities which do not appear in the strategic plan. Thus flexibility is approved with citizen participation.



It is being carried out in 164 different social and cultural project society centers. In this direction educational, skill, folk dances, handicrafts, music and instrument courses are being organized and exercisers are being used for sports. **Approximately 500 thousand people benefit Municipality's community centers.**

Preparation of Greater Ankara Municipality 2010 - 2014 Strategic Plan Draft

Presentation of the Draft Strategic Plan to Mayor and Collection into a Book with Its Last Form

Presentation of 2010 - 2014 Strategic Plan to Approval of Municipal Council

Delivery of Approved Strategic Plan to Ministry of Internal Affairs and State Planning Organization

In the context of "Health – Social Life and Public Prosperity" as one of the main strategic goals between 2010 and 2014, our Municipality puts social benefit in the foundation of the policies. On one hand infrastructural services have been developed, on the other hand improving the prosperity level by including every fraction of the society to the social and cultural activities is aimed. .

As been focused and seen urgent by United Nations, the studies on environmental responsibilities, green areas and preservation of natural environment have been mentioned above in the previous chapters.

Output



NOTES

Handwriting practice area with horizontal dashed lines.



A series of horizontal dashed lines for writing notes.



Hipodrom Cad. No:5 B Blok 22. Kat
Yenimahalle/Ankara TURKEY
Tel: +90 312 507 29 93 Fax: +90 312 507 29 91
disiliskiler@ankara.bel.tr

GREATER ANKARA MUNICIPALITY

